

Cancellation template

Please note that you should only complete and return this form if you wish to cancel the agreement concluded with ALK via the online shop <https://shop.kerutabs.com/>.

To: ALK Abelló BV
p/a Euroweg 21
3825HA AMERSFOORT
The Netherlands
E-mail: bestellingen@msabv.nl

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I/We hereby give notice that I/We* are cancelling our agreement concerning distance selling of the following products:

As ordered with order number: _____

Ordered on* / Received on*: _____

Initial(s) +
surname of consumer(s): _____

Address of consumer(s)
Street + house number: _____

Postcode + town/city: _____

Signature of consumer(s): _____
(only when this form is submitted in a paper version)

Date: _____

*) Delete where not applicable

Instructions on exercising the cancellation right

Cancellation right

You have the right to cancel an agreement concluded with ALK Abelló BV via the <https://shop.kerutabs.com> online shop, within a period of 14 calendar days without stating reasons. Please note that, due to the nature of our products (whether or not these are registered drugs and/or medical aids), you cannot exercise your cancellation right if you have opened the original packaging of the products and/or have used the products.

Term

The cancellation term expires 14 calendar days after the day you, or a third party designated by you that is not the carrier, acquires physical possession of the products you have ordered.

Form

To exercise the cancellation right, you must inform us (ALK Abelló BV, of which the online shop activities are organised through MSA, Euroweg 21, 3825 HA Amersfoort, The Netherlands, e-mail: bestellingen@msabv.nl) in a clear statement (e.g. in writing by post or e-mail) of your decision to cancel our agreement. You can use this cancellation template, but this is not mandatory.

Consequences of cancellation

If you cancel the agreement concluded with us, we will reimburse all payments made by you up to that time, including the costs of delivery (with the exception of any additional costs resulting from you choosing a type of delivery other than the least expensive type of standard delivery offered by us) without undue delay and in any event not later than 14 calendar days from the day on which we were informed of your decision to cancel the agreement. We will reimburse you using the same means of payment as used for the original transaction, unless you have expressly agreed otherwise; in any event, you will not be charged for such reimbursement. We may withhold reimbursement until we have received the products from you or you have supplied evidence of having returned the products, whichever comes first.

The products should be returned in their original packaging and with the return form, without undue delay and in any event not later than 14 calendar days from the day on which you communicated your decision to cancel your agreement to us. You should send or hand in the products to/at the following address: **ALK Abelló BV p/a Euroweg 21, 3825 HA Amersfoort, the Netherlands**. You are on time if you return the products before the 14-calendar-day-period has expired.

Any direct costs for the return of the products will be borne by you.